

CA740022-1

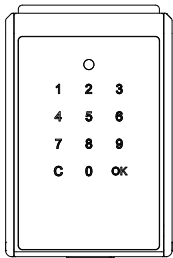
Bluetooth Lock Box

APP Operation Instruction

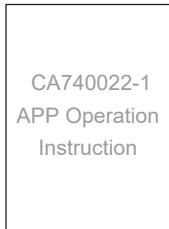
CE FC



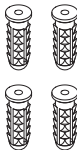
What's Included



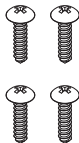
CA740022-1 Lock Box x1



Quick Guide x1



Screws Anchors x4

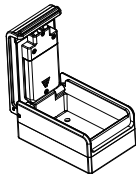


Mounting Screws x4

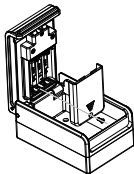
Read Before Using

Battery Replacement Instruction

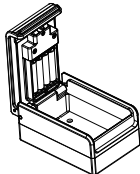
1. Open the Lock Box



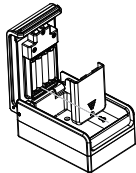
2. Loosen the fixing screw and remove battery cover



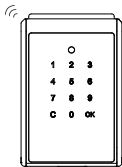
3. Insert AAA Alkaline battery x4



4. Secure battery cover tightly with screw



5. The LED light lights up and buzzer beeps after power on

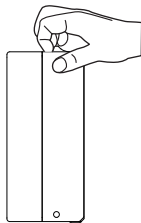
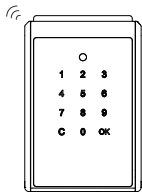
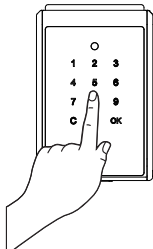
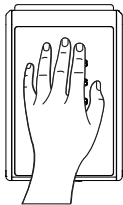


Read Before Using

Open Lock Box (Unlocking) without APP

1. Put all your palm at touchpad to wake up the device.
2. Enter a valid pass code. (**Default Code: 011234**)
3. The status indicator will light up green once unlocked.

⚠ The default pass code: 011234 will be erased if admin implement “Delete all unlock pass code”.



App Onboarding

Download “SUO” APP

1. Download “SUO” APP from the APP Store or Google Play by scanning the QR code.



APP Store

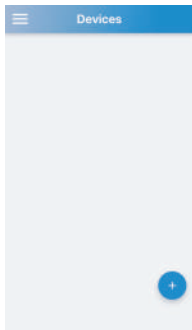


Google Play

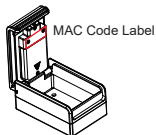
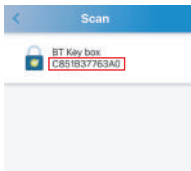
2. Turn on the Bluetooth & GPS (for Android only) on your mobile device and launch the “SUO” APP.

※ “SUO” APP is compatible with iOS 10 (or later) & Android 4.3 (or later), connected by Bluetooth.

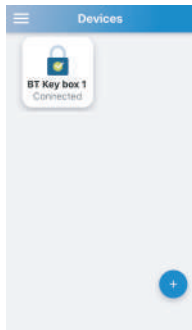
Pair New Lock



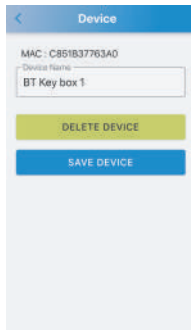
1. Click "+" icon to add new devices.



2. Please check the MAC Code Label on the Lock Box and select the same product ID.



3. Lock paired, press the device for 3 second to revise Device Name.



App Function

Login Permission Interface Function

The screenshot shows a mobile application login screen. At the top, there is a blue header with a back arrow and the word "Login". Below the header are three tabs: "ADMIN" (with a circled 1), "USER" (with a circled 2), and "GUEST" (with a circled 3). Under the "ADMIN" tab, there is a "Password" input field. Below the input field is a "Remember Password" toggle switch, which is currently turned off. At the bottom of the screen is a blue button labeled "LOGIN AS ADMIN".

1. ADMIN:

With complete functions, you can set up and manage 10 groups of User and 10 groups of Guest accounts, and inquire historical records. 6 digits password, the default password is 123456.

2. USER:

Users can lock and unlock the Lock Box with no time limit. 4 digits password, the default password is 1234.

3. GUEST:

Guests can lock and unlock the Lock Box within limited time. 4 digits password, no default password.

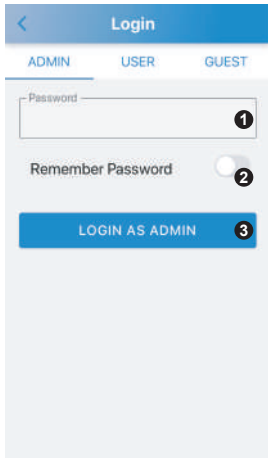
App Function

Functions for Admin, User and Guest

Admin	<ol style="list-style-type: none">1. Set permission for User and Guest2. Lock and Unlock without time limit3. Add, Change and delete unlock pass codes4. To query history of 40 latest records	Owner
User	Lock and Unlock without time limit	Family
Guest	Lock and Unlock within access time ※ Setting via SUO App only	Friend, Staff, Customer

【Admin Mode】

Login as Admin (Default Password: 1 2 3 4 5 6)



The screenshot shows a mobile application interface for logging in as an administrator. At the top, there is a blue header with a back arrow and the word "Login". Below the header are three tabs: "ADMIN", "USER", and "GUEST", with "ADMIN" selected. The main content area contains a "Password" input field with a circular callout "1" at its right end. Below the input field is a "Remember Password" toggle switch, which is currently turned off, with a circular callout "2" at its right end. At the bottom of the form is a large blue button labeled "LOGIN AS ADMIN" with a circular callout "3" at its right end.

1. Password:

Type your password.

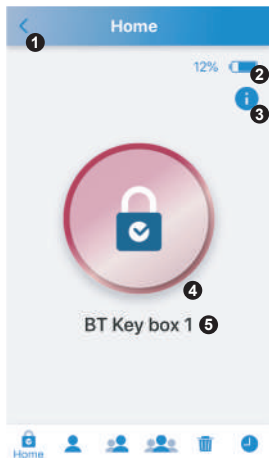
2. Remember Password:

Click to turn on (lit up blue),
the input password will be recorded.

3. LOGIN AS ADMIN:

After you enter the password, click to login.

Interface Function



1. Return Button:

Return to Devices interfaces.

2. Lock Box Battery:

Shows Lock Box battery percentage.

3. Firmware Version:

Click to show the Firmware Version

4. Unlock / Lock Button:

Shows the lock(Red) or unlock(Green) status of Lock Box.

5. Lock Name:

Shows the lock name, can be changed on Device interfaces.



6. Home:

Operate the 1-5 functions.

7. Admin:

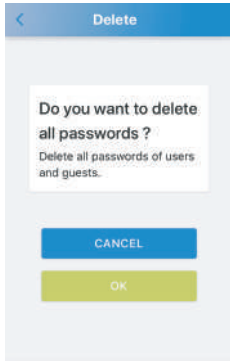
Change Admin password.

8. Users:

You can add or modify the IDs and passwords of 10 Users.

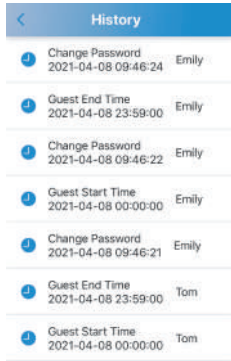
9. Guests:

You can add or modify the IDs and passwords of 10 Guests with limit access time.



10. Delete:

Delete all passwords of Users and Guests at once. Only the Admin password will still exist.

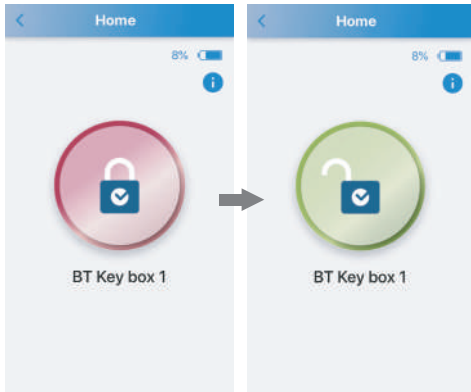


11. History:

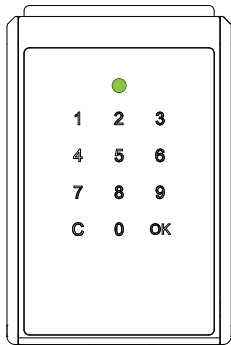
It can query 40 latest records that have been operated on, and the old records will be overwritten one by one.

Open Lock Box (Unlocking)

1. Click the Red Button to turn it into Green Button.



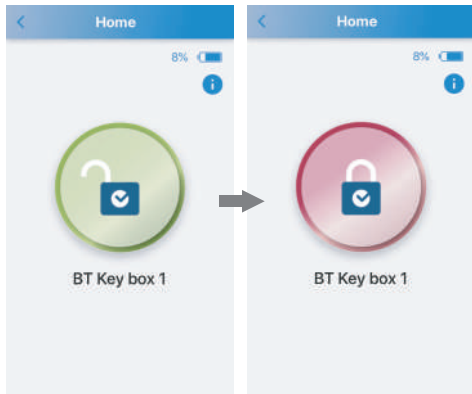
2. The status indicator will light up green once unlocked.



Close Lock Box (Locking)

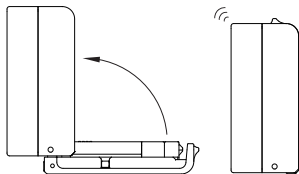
Using APP

If you didn't open the Lock Box, click the Green Button to turn it into Red Button to lock.



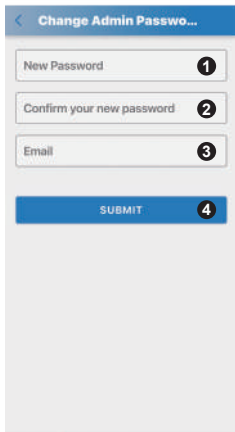
Auto Relock

Simple close the door in place, the Lock Box will lock up automatically with a long beep.



【Admin Mode】

Change Admin Password

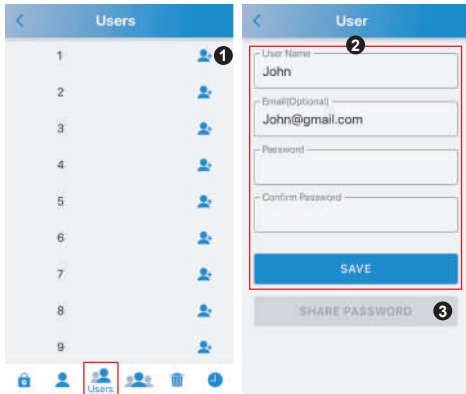


The screenshot shows a mobile application interface for changing an admin password. At the top is a blue header with a back arrow and the text 'Change Admin Passwo...'. Below the header are three input fields: 'New Password' (step 1), 'Confirm your new password' (step 2), and 'Email' (step 3). Each field has a small black circle with a white number to its right. Below the input fields is a blue 'SUBMIT' button (step 4). At the bottom of the screen is a navigation bar with several icons, including a lock icon, a person icon labeled 'Admin', and other system icons.

1. Enter new password (Password should be 6 Digits)
2. Enter new password again (Password should be 6 Digits)
3. Enter email
4. Click "SUBMIT"

【Admin Mode】

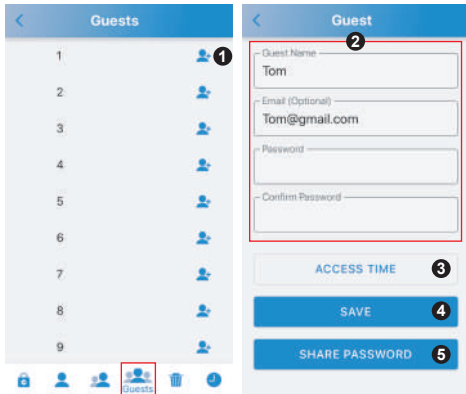
Manage 10 Users IDs and Passwords (Default ID: User 1 / Password: 1 2 3 4)



1. Click “+” in the end of User 1 to enter setting mode.
 2. Enter user name, email(optional), password and confirm password, and click “SAVE”.
 3. If you have entered the email, click “SHARE PASSWORD” to send the email to the email address.
- ※ You can modify User name, email and password to replace previous user information.

【Admin Mode】

Manage 10 Guests IDs and Passwords (No Default Password)



1. Click “+” in the end of Guest 1 to enter setting mode.
2. Enter guest name, email(optional), password and confirm password.
3. Arrange access time, and click “SUBMIT” in the bottom of pages. (Please see the next page for more details)
4. Click “SAVE”.
5. If you have entered the email, click “SHARE PASSWORD” to send the email to the email address.

【Admin Mode】

Access Time

The image displays two screenshots of a mobile application's 'Schedule' screen. The left screenshot shows the 'SIMPLE' mode selected, with a date picker set to April 8, 2021, and 'All Hours' selected. The right screenshot shows the 'DETAILED' mode selected, with a date and time range selected from April 9, 09:00 to April 9, 14:00.

Screenshot 1 (SIMPLE):

- Header: Schedule
- Mode: SIMPLE (selected), DETAILED
- Date Picker: Date
- Selected Date: April 8, 2021
- Time Period: All Hours, AM7 ~ PM7, PM7 ~ AM7
- Button: SUBMIT

Screenshot 2 (DETAILED):

- Header: Schedule
- Mode: SIMPLE, DETAILED (selected)
- Date Picker: From
- Selected Date: Today (09:00)
- Time Period: To (14:00)

SIMPLE:

Choose a date, and a time period.

DETAILED:

Setting the time period personally.

【User Mode and Guest Mode】

Check the shared password email received from Admin

The image shows a simulated email window with a blue header bar containing a red, yellow, and green window control icon and the text 'New message'. Below the header, there are two input fields: 'To' and 'Subject', each with a horizontal line underneath. The main body of the email contains two numbered instructions:

1. To unlock the key box via Touchpad :
Unlock pass code :
2. To unlock the key box via App.:
ID : User / Guest
Password :

A blue footer bar at the bottom right corner contains three white vertical dots, indicating a menu or options.

【User Mode】

Login as User (Default ID: User 1 / Password: 1 2 3 4)

The screenshot shows a mobile application login screen. At the top is a blue header with a back arrow and the word "Login". Below the header are three tabs: "ADMIN", "USER", and "GUEST". The "USER" tab is selected and has a circled "1" next to it. Below the tabs is an "ID" input field containing "User 1" with a circled "2" to its right. Below that is a "Password" input field with a circled "3" to its right. Under the password field is a "Remember Password" label and a toggle switch that is turned on (lit up blue) with a circled "4" next to it. At the bottom is a blue button labeled "LOGIN AS USER" with a circled "5" to its right.

1. Click "USER"
2. **ID:** Choose User 1 ~ User 10
3. **Password:** 4 digits password
4. **Remember Password:**
Click to turn on (lit up blue),
the input password will be recorded.
5. **LOGIN AS USER:**
After you enter the ID and password, click to login.

【Guest Mode】

Login as Guest (No Default Password)

The screenshot shows a mobile application interface for logging in as a guest. At the top, there is a blue header with a back arrow and the word "Login". Below the header are three tabs: "ADMIN", "USER", and "GUEST". The "GUEST" tab is selected and has a circled "1" next to it. Below the tabs are two input fields: "ID" and "Password". The "ID" field contains the text "Guest 1" and has a circled "2" next to it. The "Password" field is empty and has a circled "3" next to it. Below the password field is a "Remember Password" toggle switch, which is currently turned off, and has a circled "4" next to it. At the bottom of the form is a blue button labeled "LOGIN AS GUEST" with a circled "5" next to it.

1. Click "GUEST"
 2. **ID:** Choose Guest 1 ~ Guest 10
 3. **Password:** 4 digits password
 4. **Remember Password:**
Click to turn on (lit up blue),
the input password will be recorded.
 5. **LOGIN AS GUEST:**
After you enter the ID and password, click to login.
- ※ The password is invalid if it's not use within its activation period.

Touchpad Unlocking

【User】

Instruction:

Enter User ID + User password,
total 6 digits.

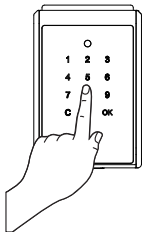
User ID:

User 1=01, User 2=02,....., User 10=10

Example:

ID: User 1=01 ; Password: 1234

Enter: 011234



【Guest】

Instruction:

Enter Guest ID + Guest password,
total 6 digits.

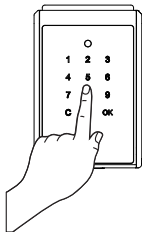
Guest ID :

Guest 1=11, Guest 2=12,....., Guest 10=20

Example:

ID: Guest 1=11 ; Password: 1234

Enter: 111234



Troubleshooting

Q1. App Download / Device Compatibility

- “SUO” app is available in the App Store and the Google Play Store.

iOS Version: 10 or later.

Android Version: 4.3 or later.

Q2. Why can't the App add a device?

- The Lock Box's battery power is drained:

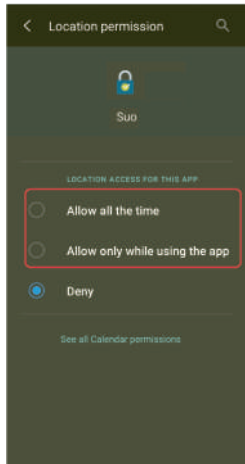
Please check if the Lock Box is still working,

if not, please provide emergency power by Micro USB jump-start port on the Lock Box and replace the batteries.

- In mobile device's settings, make sure that Bluetooth is turned on.

Check if you have connected with “KB70021XXXXXXXXXXXX”(X=Lock BOX MAC code) on the Bluetooth interface.

Q3. The password is invalid when login as Admin on the App



- The Lock Box's battery power is drained. Please refer to Q2.
- Typing incorrect password, please check if the password is correct.
- Your mobile device might running out of RAM: Close recently used apps to release the RAM, or restart your mobile device.
- Turn on the GPS on your mobile device (for Android only).
- The Lock Box is paired with other mobile device. The Lock Box can only be paired with one mobile device at once. To change the user, please turn off the Bluetooth of the paired mobile device, and turn on the Bluetooth of the new mobile device again.
- Location permission options (for Android only). Please choose "Allow all the time" or "Allow only while using the app" (As shown on the left).

Q4. The password is invalid when login as User or Guest on the App

- The Lock Box's battery power is drained. Please refer to Q2.
- Typing incorrect ID or password, you can check your ID and password by touchpad unlock. Please refer to <Touchpad Unlocking> page.
- Admin didn't create the ID for user or guest, you can check your ID and password by touchpad unlock.
- The ID have been removed, you can check your ID and password by touchpad unlock.
- Your phone might running out of RAM, please refer to Q3.
- Turn on the GPS on your mobile device (for Android only).
- Location permission options (for Android only), please refer to Q3.
- The Lock Box is paired with other mobile device, please refer to Q3.

Q5. Cannot SHARE PASSWORD

- Please check if you have entered correct email address.
- Make sure your mobile device have connected to the internet.